

## Telehealth Consulting / Hub Provider Satisfaction Survey

<http://survey.constantcontact.com/survey/a07egd76kjeiw9mogeiz/start>

Please tell us about your experience using telehealth. The information that you provide will help us to make improvements in this method of bringing important healthcare to those who otherwise may not receive this care.

Your individual answers and comments will not be shared with anyone except in an aggregate report. We appreciate your input.

1. Site Location: \_\_\_\_\_

2. What is your role as the consulting provider?

- Psychiatrist    
  Licensed Psychologist    
  Psychiatric Nurse Practitioner    
  LPC    
  LGSW  
 LICSW    
  LCSW    
  Other \_\_\_\_\_

3. Thinking about your experience using telehealth services, how would you rate the following?

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
I could clearly see the referring provider during the visit.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I could clearly hear the referring provider during the visit.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The telehealth visit was as good as a face-to-face visit.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical difficulties distracted me from the consultation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using telehealth takes longer than a face-to-face consult.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Telehealth improves clinical efficiency.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My communication with the referring provider was unimpaired by the use of telehealth.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The "doctor-patient" rapport was unimpaired by the use of telehealth.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The patient was comfortable with the telehealth consult.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with the use of telehealth.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Please provide any additional comments or suggestions about your experience using telehealth.

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